

**-MINUTES OF THE
MISSISSIPPI ELECTRONIC GOVERNMENT OVERSIGHT COMMITTEE
AUGUST 15, 2023**

COMMITTEE MEMBERS PRESENT:

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|--|---------------------------|
| MS Department of Information Technology Services | David Johnson, Chair |
| MS Department of Public Safety | Clay Johnston, Vice-Chair |
| MS Department of Finance and Administration | Brandi King |
| MS Department of Revenue | Mickey Yates |
| MS Office of the State Auditor | Tom Chain |
| MS Office of the State Treasurer | Kurt Turner |

OTHERS PRESENT:

| | |
|--|-----------------|
| MS Department of Information Technology Services | Holly Savorgnan |
| MS Department of Information Technology Services | Kevin Gray |
| MS Department of Information Technology Services | Renee Murray |
| MS Department of Information Technology Services | Steve Patterson |
| MS Department of Wildlife, Fisheries, and Parks | Jason Thompson |
| MS Department of Wildlife, Fisheries, and Parks | Keith Harkins |
| MS Department of Wildlife, Fisheries, and Parks | Michael McRae |
| NIC Mississippi | David Campbell |
| NIC Mississippi | Esther Turner |
| NIC Mississippi | Tina Wells |
| The Clay Firm | Karen Newman |

Mr. David Johnson called the meeting to order.

Mr. Jason Thompson and Ms. Tina Wells informed the committee that Tyler has met with FiServe and that while some development work will be required, Tyler is prepared to move forward in meetings with Itinio, the awarded vendor for the Mississippi Department of Wildlife, Fisheries and Parks Park Reservation System. Tyler will meet first with Wildlife, Fisheries and Parks (MDWFP) to establish a clear understanding of the flow of funds. Following that, work with Itinio will begin. Both parties expect the solution to be in productions during the second quarter of 2024. Mr. Johnson commended the parties for their work towards a solution and after discussion with the members suggested that the next update from MDWFP be scheduled for February 20th, 2024.

Mr. David Johnson called for a motion to approve the minutes of the June 20, 2023 meeting if no changes were needed. Mr. Mickey Yates made the motion to accept the minutes as presented. The motion was seconded by Ms. Brandi King and passed with none opposed.

Ms. Tina Wells presented the Portal Highlights and Current Projects portion of the EOC reports:

- The Mississippi Department of Public Safety (DPS) has been utilizing Tyler's Appointment Scheduling Application since 2020 and more than 880,000 appointments have been created through the online service. A new enhancement integrates the online appointment scheduling platform with DPS's existing queue software.
- Tyler also met with the DPS Driver Service Bureau (DSB) to discuss solutions for an online interactive map of Driver Service locations and a redesigned MS Driver's Practice Test

Mobile App. The interactive map would be integrated into the existing DSB website to provide users with easy access to statewide driver service locations, the services offered at each location, and links to get directions, make an appointment, or view average location wait times. The redesigned mobile app would provide enhanced features like in-app digital driver's manuals, refreshed quiz questions, and interactive quiz results and feedback.

- Tyler is partnering with the Mississippi Attorney General's Office to create a website for the Mississippi Access to Maternal Assistance (MAMA) program. This new website will serve as a central location to connect expecting and new mothers with the multitude of resources, services, and information available through private and public agencies in Mississippi.
- Tyler has partnered with the Mississippi Department of Agriculture and Commerce (MDAC) to process online renewals for Retail Food Establishment Licenses. Companies and store owners can register new stores, manage existing locations, pay renewal fees, and print licenses all through a single platform.
- Tyler recently met with the Mississippi State Board of Optometry (MSBO) to discuss an online solution that would allow licensed Optometrists to purchase and print duplicate licenses. The current request method requires MSBO to create, print, and mail a physical copy any time a duplicate license is requested. With an online solution, licensees will be able to easily complete the request process electronically and quickly print the duplicate copy of their license.
- In July, Tyler, and the Mississippi Department of Information Technology Services (ITS) launched the Cybersecurity Incident Online Reporting application. The new service replaces a paper-based process and allows cybersecurity incident details to be quickly and easily submitted by state entities.
- Tyler launched a new payment processing service for the Mississippi Department of Marine Resources' (MDMR) Oyster Ground-Leasing Program.
- Last month, Mississippi's Official Website, www.ms.gov, was named a Gold dotCOMM Award winner. The dotCOMM Awards is an international competition honoring excellence in web creativity and digital communication. This marks the sixth time ms.gov has been recognized with a dotCOMM award.
- Tyler launched the QuickPay Invoicing application for the Mississippi Department of Environmental Quality (MDEQ) in July. This new service allows the Voluntary Evaluation Program (VEP) to create, distribute, track, and report on invoices through a single platform and will electronically process more than \$100,000 in revenue for the agency.
- Tyler, in partnership with the newly formed Mississippi Real Estate Appraisal Board (MAB), launched a new service that allows MAB to accept electronic payments for appraisal license renewals.

Ms. Wells presented the fiscal reports covering activities since the last meeting and fiscal year-to-date transactional metrics.

Ms. Wells discussed the status of projects in development and presented the following projects for Prioritization Approval:

| PROJECT | AGENCY | TYPE OF SERVICE | FUNDING MODEL | SCORE |
|--|---|-----------------|---------------|-------|
| Ag Museum General Store Online Cart | Agriculture and Commerce, Department of | Application | Self-Funded | 13 |
| Driver Service Bureau Interactive Map | Public Safety, Department of | Custom | T&M | 18 |
| Drivers Practice Test Mobile Application | Public Safety, Department of | Mobile | T&M | 17 |
| Mississippi Real Estate Appraisal Board License Renewal Payment Processing | Mississippi Appraisal Board | Payment Only | Self-Funded | 10 |
| MSBO Duplicate License Application | Optometry, Mississippi State Board of | Application | Self-Funded | 11 |
| Office of Nursing Workforce Scholarship Application | Nursing, Mississippi State Board of | Application | No Cost | 10 |

Mr. David Johnson entertained a motion to approve the project queue. Mr. Mickey Yates moved that the projects presented for prioritization and approval be approved. The motion was seconded by Mr. Clay Johnston. The motion passed with none opposed.

Ms. Wells presented an Overview of the Program including plans for FY 2024. Next, she discussed the Financial Metrics for FY 2023.

The next meeting is scheduled for October 17, 2023 and will be virtual.

Mr. David Johnson adjourned the meeting.

 11/15/2023

David Johnson, Chair

Clay Johnston

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Clay Johnston, Vice-Chair