

MINUTES OF THE
MISSISSIPPI ELECTRONIC GOVERNMENT OVERSIGHT COMMITTEE
DECEMBER 12, 2023

COMMITTEE MEMBERS PRESENT:

MS Department of Information Technology Services
MS Department of Public Safety
MS Department of Finance and Administration
MS Department of Revenue
MS Office of the Secretary of State

David Johnson, Chair
Clay Johnston, Vice-Chair
Brandi King
Mickey Yates
Daniel Jordan

OTHERS PRESENT:

MS Department of Information Technology Services
MS Department of Information Technology Services
MS Department of Information Technology Services
MS Office of the State Treasurer
Tyler
Tyler
Tyler
Not Available

Kevin Gray
LaTonya Kirkland
Renee Murray
Kurt Turner
David Campbell
Raghul Manoharan
Tina Wells
Jonathan Allen

Mr. David Johnson called the meeting to order.

Mr. David Johnson called for a motion to approve the minutes of the December 12, 2023, meeting if no changes were needed. Mr. Mickey Yates made the motion to accept the minutes as presented. The motion was seconded by Mr. Daniel Jordan and passed with none opposed.

Ms. Tina Wells presented the Portal Highlights and Current Projects portion of the EOC reports:

- The Mississippi State Personnel Board (MSPB) and Tyler met to discuss a new website for their Employee Appeals Board (EAB). Tyler provided a comprehensive demonstration of the Magnolia Template, including content creation, management, and migration.
- The Mississippi Athletic Commission (MAC), in partnership with Tyler, launched the Athletic Commission Licensing Application. This suite of services provides users and the agency with a singular access point to complete and manage applications for Promotor Licenses, Event Permits, and Combatant Sports Licenses. This service was developed under the self-funded model at no cost to the agency and allowed MAC to realize a cost avoidance of over \$45,000 worth of development, design, and project management services.
- In October, the Mississippi Forestry Commission (MFC) launched the MFC Burn Permit Application. Previously a paper-based process, the online application provides citizens the ability to apply for and document approved burning throughout the state.
- This month, Tyler launched a custom website for the Pearl River Valley Water Supply District (PRV). The updated design highlights new photo galleries of the Ross Barnett Reservoir, enhanced news, and events calendar functions, as well as a new comprehensive Parks & Recreation section. The website redesign provided PRV with a

cost avoidance of more than \$30,000 in design, development, and project management services.

- Tyler and the Mississippi Department of Rehabilitation Services (MDRS) launched the Office of Special Disability Programs Referral application in October. This new service converted the existing PDF application into an accessible online form. The Office of Special Disability Programs Referral application was developed at no cost to MDRS and provided \$15,000 in cost savings to the agency.
- Following the launch of the Office of Special Disability Programs Referral Form, MDRS reached out to explore the development of an Online Procurement Application. This new application will establish a digital workflow for the agency, streamlining the distribution, acceptance, and approval of projects among the agency's approved vendors. The system will also enhance transparency, ensuring vendors are informed of potential opportunities and clearly understand bid procedures.
- The East Mississippi State Hospital (EMSH) approached Tyler looking for a solution to modernize their payment processes. EMSH currently collects paper applications and invoices for Health Records Requests, Nursing Home Payments, and Group Home Payments, resulting in a time-consuming and resource-intensive process. Tyler met with the agency in November to discuss various payment options and online application solutions that could fit EMSH's needs.
- In October, the Mississippi eGovernment program saw its 400th service launched into production.
- Mississippi's Official Website, ms.gov, was named a gold award winner in the 2023 w3 Awards competition and the 2023 Davey Awards competition.
- The following services received MarCom Awards for their use of design and citizen experience:
 - Gold Winner - Mississippi Department of Corrections Website
 - Silver Winner - MEMA Mobile App
- In November, Tyler met with the Mississippi Department of Wildlife, Fisheries and Parks (MDWFP) to discuss the implementation of an online Quail Hunting Survey. The new survey will provide state biologists with valuable feedback from Mississippi hunters as they work to assess the health of Mississippi gamebirds and their habitats.
- In November, Tyler and the Department of Revenue (DOR) launched the Alcoholic Beverage Control (ABC) Mobile Inspection Application by leveraging Tyler's OntheGo (OTG) platform. Inspectors can now complete inspections directly from their mobile device, regardless of wireless connectivity, and inspection data automatically syncs with the DOR database once the agent is back within Wi-Fi range.
- Additionally, Tyler worked with DOR to enhance the Mississippi Tax QuickPay application by adding three new tax payment types. These new options allow businesses and individuals to quickly and securely pay their Mississippi taxes using a credit card, debit card, or eCheck for any of the 23 available tax payment types. Since the application's launch in 2019, Tyler has successfully processed more than \$166 million in revenue for DOR through this service.
- The Mississippi Highway Patrol (MHP) receives up to 150 manual requests each month for full resolution crash report photos. To decrease this manual process, the Mississippi Department of Public Safety (DPS) asked Tyler to implement new functionality within the DPS eCrash Report system that would provide customers the option to electronically purchase full resolution photo files.
- Tyler and the Mississippi State Department of Health (MSDH) recently met to discuss enhancements to the existing Childcare Facility Mobile Inspection Application. The new functionality will broaden the scope of the current inspection process to include follow-ups,

youth camps, residential, and unlicensed facility inspections and will allow the agency to digitally complete an additional 2,000 annual inspections.

Ms. Wells presented the fiscal reports covering activities since the last meeting and fiscal year-to-date transactional metrics.

Ms. Wells discussed the status of projects in development and presented the following projects for Prioritization Approval:

PROJECT	AGENCY	TYPE OF SERVICE	FUNDING MODEL	SCORE
Custom Website Redesign	Emergency Management Agency, Mississippi	Website	T&M	11
Custom Website Redesign	Revenue, Department of	Website	T&M	12
DMH Specialized Treatment Facility Template Website	Mental Health, Department of	Website	No Cost	13
DPS MSOR Conference Template Website	Public Safety, Department of	Website	No Cost	10
HRC Template Website	Hudspeth Regional Center	Website	No Cost	13
MDMH Mobile Application	Mental Health, Department of	Application	T&M	15
MDWFP Licensing Payment Processing	Wildlife Fisheries & Parks, Department of	Payment Only	Self-Funded	11
MDWFP Pedal to the Parks Registration Application	Wildlife Fisheries & Parks, Department of	Application	Hybrid	13
MEHC HPP Template Website	Health, Department of	Website	Hybrid	14
Mississippi Access to Maternal Assistance (MAMA) Mobile Application	Attorney General, State of Mississippi	Mobile	T&M	16
Mississippi Auctioneers Commission Template Website	Auctioneer Commission, Mississippi	Website	No Cost	9
MS State Hospital Template Website	State Hospital, Mississippi	Website	No Cost	15
MSPB EAB Template Website	Personnel Board, Mississippi State	Website	No Cost	13
MSSC Continuing Ed Online Payments	Supreme Court, Mississippi	Payment Only	Self-Funded	11
North MS State Hospital Template Website	North Mississippi State Hospital	Website	No Cost	15
Office of State Public Defender Template Website	Public Defender, Office of State	Website	No Cost	13
OSA Custom Website	Auditor, Mississippi Office of the State	Website	T&M	10
SJRC Template Website	Finance and Administration, Mississippi Department of	Website	No Cost	15

Mr. David Johnson entertained a motion to approve the project queue. Mr. Mickey Yates moved that the projects presented for prioritization and approval be approved. The motion was seconded by Ms. Brandi King. The motion passed with none opposed.

The next meeting is scheduled for February 20, 2024, and will be virtual.

Mr. David Jonson called the meeting to be adjourned.

David Johnson, Chair

Clay Johnston, Vice-Chair