MINUTES OF THE
MISSISSIPPI ELECTRONIC GOVERNMENT OVERSIGHT COMMITTEE
APRIL 16, 2024

COMMITTEE MEMBERS PRESENT:

MS Department of Information Technology Services	David Johnson, Chair
MS Department of Finance and Administration	Joanna Ragan
MS Department of Revenue	Mickey Yates
MS Office of the Secretary of State	Daniel Jordan

OTHERS PRESENT:

MS Department of Information Technology Services	Rebecca Henley
MS Department of Information Technology Services	Kevin Gray
MS Department of Information Technology Services	LaTonya Kirkland
MS Department of Information Technology Services	Renee Murray
MS Department of Information Technology Services	Steve Patterson
MS Office of the State Treasurer	Kurt Turner
Tyler	Thomas Allen
Tyler	David Campbell
Tyler	Tina Wells
The Clay Firm	Karen Newman

Mr. David Johnson called the meeting to order.

Mr. David Johnson called for a motion to approve the minutes of the February 20, 2024, meeting if no changes were needed. Mr. Daniel Jordan made the motion to accept the minutes as presented. The motion was seconded by Mr. Mickey Yates and passed with none opposed.

Ms. Tina Wells presented the Portal Highlights and Current Projects portion of the EOC reports:

- Tyler provided the Hudspeth Regional Center with a no-cost solution resulting in a $15,000+ cost savings for the agency.

- Tyler recently met with the Mississippi Department of Mental Health to discuss a new template website for their Specialized Treatment Facility program.

- Tyler MS and the Mississippi State Personnel Board (MSPB) launched a redesigned website featuring enhanced accessibility for state agencies, streamlined job search for candidates and resulted in over $15,000 in cost savings for MSPB.

- Tyler MS partnered with the Mississippi State Department of Health and the Mississippi ESF-8 Healthcare Coalition to launch a new website for the Healthcare Preparedness Program. The website provides access to vital resources and training opportunities for healthcare workers and provided a cost savings of more than $10,000.

- Expanding Access to eCrash Reporting
  - Widely Utilized:
    - Adopted not only by the Department of Public Safety (DPS) but also by 67% of Mississippi counties, including the newly added Flora Police Department
  - Citizen Convenience:
    - Enables quick and easy online purchase and download of crash reports of impact

- o Results:
  - Over 167,000 crash reports provided since 2019, generating $2.5 million in online revenue for state and local government

Several Mississippi eGovernment services were recently recognized with national awards:

- Horizon Interactive Bronze Award - ms.gov
- Horizon Interactive Bronze Award - MAMA Website
- Horizon Interactive Bronze Award - Department of Corrections Website
- Horizon Interactive Bronze Award - MEMA Mobile App

MSDH Partners with Tyler MS to Streamline HR Processes

- Collaboration:
  - o The Mississippi State Department of Health (MSDH) and Tyler MS met to explore advanced solutions for improving hiring and onboarding procedures.
- New Service:
  - o Tyler presented a demonstration of the Human Resources Management platform, aiming to achieve MSDH's goal of transitioning to a paperless, automated personnel management system
- Benefits:
  - o Comprehensive suite of features including performance evaluations
  - o Employee portal for easy access to information
  - o Benefits enrollment for streamlined processes.

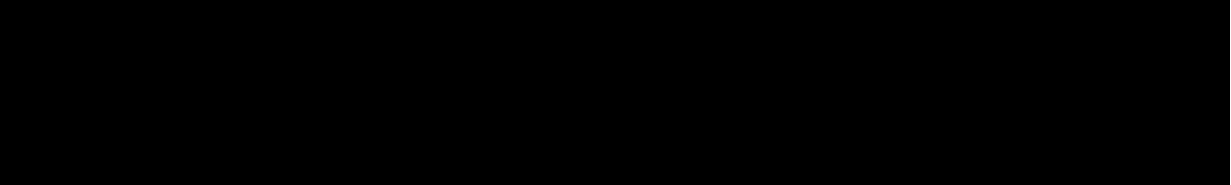**Tyler MS and MBN Partner to Enhance Drug Disposal Processes**

- Oversight:
  - o The Mississippi Bureau of Narcotics (MBN) manages statewide reporting and disposal of illegal substances.
- Collaboration:
  - o The MBN and Tyler MS met to explore advanced solutions to enhance drug disposal processes.
- New Online System:
  - o Convenient access to disposal requirements for state agencies
  - o Centralized platform for submitting information.
  - o Administrative tools for efficient data collection and organization by MBN

Advancing Digital Solutions for Mississippi Agencies

- Enhancing Licensing Processes:
  - o Tyler MS collaborated with the Mississippi Board of Examiners for Social Workers and Marriage and Family Therapists to improve student and reciprocity application procedures.
  - o Proposed platform aims to streamline application processes.
  - o Benefits include an easy-to-use front-end application and real-time submission and payment management.

- Improving Public Boil Water Notice Handling:
  - o Tyler MS engaged with the Mississippi State Department of Health to evaluate current procedures for managing public boil water notices in the Safe Drinking Water Program
  - o New online service will automate intake and approval procedures, ensuring timely and accurate dissemination of information to residents.

Ms. Wells presented the fiscal reports covering activities since the last meeting and fiscal year-to-date transactional metrics.

Ms. Wells discussed the status of projects in development and presented the following projects for Prioritization Approval:

PROJECT	AGENCY	DEVELOPMENT STATUS	TYPE OF SERVICE	FUNDING MODEL	SCORE
MBN Evidence/Drug Disposal Application	Public Safety, Department of	Requirements Gathering	Application	T&M	10
Mississippi Autism Board Payment Processing	Autism Board, Mississippi	Requirements Gathering	Payment Only	Self-Funded	5

PROJECT	LOCALITY	DEVELOPMENT STATUS	TYPE OF SERVICE	FUNDING MODEL	SCORE
Hancock County Utility Authority Template Website	Hancock County	Completed	Website	No Cost	11

Mr. David Johnson entertained a motion to approve the project queue. Mr. Mickey Yates moved that the projects presented for prioritization and approval be approved. The motion was seconded by Mr. Daniel Jordan. The motion passed with none opposed.

Tina Wells presented the plans for the MS.Gov Enhancements which includes the following:

- Website Design Enhancements
- Content Additions for Awards, MS.GOV for Kids
- MS.GOV Account Authorized Login for a Secure and Convenient Citizen Experience
- MS.GOV Mobile + My Civic
- Evolution of the Citizen Portal

Annual Election of Chair and Vice Chair

Mickey Yates made a motion to nominate David Johnson as Chair of the EOC meeting for a term of one year. The motion was voted on with none opposed and the motion was approved.

David Johnson opened the nominations for a Vice Chair. Mickey Yates nominated Clay Johnston with no additional nominations. The motion was voted on with none opposed and the motion was approved.

Verification of Quorum

The next meeting is scheduled for June 18, 2024, at 1:30 pm.

Mr. David Johnson adjourned the meeting.

David Johnson, Chair   Clay Johnston, Vice-Chair

June 19, 2024