

MINUTES OF THE
MISSISSIPPI ELECTRONIC GOVERNMENT OVERSIGHT COMMITTEE
OCTOBER 15, 2024

COMMITTEE MEMBERS PRESENT:

MS Department of Information Technology Services	Stephanie Hedgepeth
MS Department of Public Safety	Clay Johnston, Chair
MS Department of Finance and Administration	Gilda Raiz
MS Department of Revenue	Mickey Yates
MS Office of the Secretary of State	Daniel Jordan, Vice-Chair

OTHERS PRESENT:

MS Department of Finance and Administration	Joanna Ragin
MS Department of Information Technology Services	Kevin Gray
MS Department of Information Technology Services	LaTonya Kirkland
MS Department of Information Technology Services	Renee Murray
MS Department of Information Technology Services	Brian Norwood
MS Office of the State Treasurer	Kurt Turner
Tyler Technologies	David Campbell
Tyler Technologies	Raghul Manoharan
Tyler Technologies	Amanda Green
Tyler Technologies	Laura Walker
Tyler Technologies	Jamey Elkin
Tyler Technologies	Tina Wells
MS Department of Wildlife, Fisheries and Parks	Curtis Thornhill
MS Department of Wildlife, Fisheries and Parks	Jason Thompson
MS Department of Wildlife, Fisheries and Parks	Michael McRae
MS Department of Wildlife, Fisheries and Parks	Brian Ferguson
The Clay Firm	Karen Newman

Mr. Clay Johnston called the meeting to order.

Mr. Clay Johnston called for a motion to approve the minutes of the September 26, 2024, meeting if no changes were needed. Mr. Daniel Jordan made the motion to accept the minutes as presented. The motion was seconded by Mr. Mikey Yates and passed with none opposed.

The Mississippi Department of Wildlife, Fisheries and Parks presented two updates.

- Update Regarding the Request for a Permanent Waiver of the EOC fee for the Mississippi Department of Wildlife, Fisheries and Parks' Hunt/Fish System as tabled at the September 26, 2024, Meeting.
- Update Regarding Transition to the Standard Payment Process or Presentation of a Request for a Permanent Waiver for the Mississippi Department of Wildlife Fisheries and Parks' Parks Reservation System.

Ms. Tina Wells presented the Portal Highlights and Current Projects portion of the EOC reports:

Banking and Consumer Finance Assessments

- Key Achievements:
 - Leveraged QuickPay Platform: Successfully implemented and deployed the payment solution in time for the September assessment deadline.
 - Process Improvement: Transitioned from manual wire transfers to seamless direct disbursement into the state account.
 - Impact: Collected over \$2.6 million in bank assessments within the first week of launch.

The Mississippi State Department of Health launched a new healthy mobile app that empowers Mississippians with real-time health alerts, appointment booking, and personalized health tips.

This Mississippi Department of Corrections was honored with a silver award for its website in the 19th Annual w3 Awards, marking this the fourth recognition the website has received in 2024.

MEMA Emergency Preparedness

The Mississippi Emergency Management Agency encouraged Mississippians to prepare for severe weather, power outages, and potential evacuations ahead of Hurricane Francine.

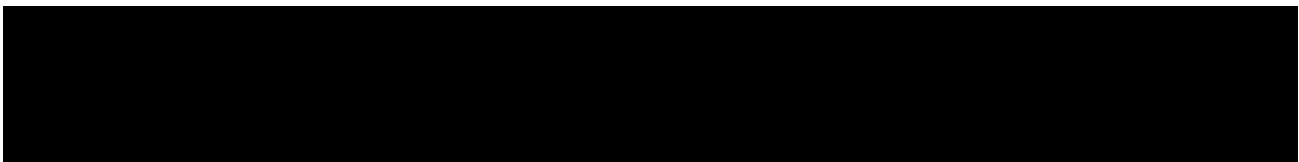
Key Highlights:

- September 2024 Downloads: 1,996 (highest since launch)
- September 2023 Downloads: 97
- Growth: Significant year-over-year increase driven by targeted outreach and visibility

2024 WebAward Winners:

- Outstanding Website - ITS Website
- Standard of Excellence MS.GOV
- Standard of Excellence - Department of Corrections Website

Ms. Wells presented the fiscal reports covering activities since the last meeting and fiscal year-to-date transactional metrics.



Ms. Wells discussed the status of projects in development and presented the following projects for Prioritization Approval:

PROJECT	AGENCY	TYPE OF SERVICE	FUNDING MODEL	SCORE
MCCB Website Redesign	Community & Junior Colleges, Mississippi State Board for	Website	T&M	9
MDES Custom Website	Employment Security, Mississippi Department of	Website	T&M	11
MEMA Generative AI Chatbot	Emergency Management Agency, Mississippi	Application	T&M	17
MSDH Boil Water Notice Application	Health, Department of	Application	T&M	13
MSDH Human Resources Management Solution	Health, Department of	Application	T&M	5
MSDH MedCann Mobile Application	Health, Department of	Mobile	T&M	13

Mr. Clay Johnston entertained a motion to approve the project queue. Mr. Mickey Yates moved that the projects presented for prioritization and approval be approved. The motion was seconded by Mr. Daniel Jordan. The motion passed with none opposed.

Mr. David Campbell presented the Overview of Portal Security and Infrastructure. Uptime for calendar year 2024 was 99.97%. The disaster recovery exercise was successfully completed on 07/29/2024. Mr. Campbell reported that all security patches for Windows and Linux are completed one to two weeks prior to Production Security patching.

Mr. David Campbell presented the PCI Compliance update. The PCI DSS 4.0 became effective on April 1, 2024. Agencies will be required to complete scans for any services connected to the CCP and scans must be performed quarterly to remain in compliance.

The next meeting is scheduled for December 17, 2024.

Mr. Mickey Yates made a motion that the meeting be adjourned. Mr. Daniel Jordan seconded, and the motion was approved with none opposed. The meeting was adjourned.

Clay Johnston, Chair

Daniel Jordan

Daniel Jordan, Vice-Chair