

MINUTES OF THE  
MISSISSIPPI ELECTRONIC GOVERNMENT OVERSIGHT COMMITTEE  
JUNE 20, 2023

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COMMITTEE MEMBERS PRESENT:

MS Department of Information Technology Services	David Johnson, Chair
MS Department of Revenue	Mickey Yates, Vice-Chair
MS Department of Finance and Administration	Brandi King
MS Department of Public Safety	Clay Johnston
MS Office of the State Treasurer	Kurt Turner

OTHERS PRESENT:

MS Department of Finance and Administration	Lisa Dunn
MS Department of Information Technology Services	LaTonya Kirkland
MS Department of Information Technology Services	Renee Murray
MS Department of Information Technology Services	Steve Patterson
MS Department of Wildlife, Fisheries and Parks	Michael McRae
MS Department of Wildlife, Fisheries and Parks	Jason Thompson
MS Office of the State Treasurer	Brian Wilson
Tyler Technologies	Thomas Allen
Tyler Technologies	David Campbell
Tyler Technologies	Esther Turner
Tyler Technologies	Tina Wells

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Mr. David Johnson called the meeting to order.

Mr. Johnson called for a motion to approve the minutes of the April 18, 2023, meeting if no changes were needed. Mr. Clay Johnston made the motion to accept the minutes as presented. The motion was seconded by Mr. Mickey Yates and passed with none opposed.

Mr. Jason Thompson presented an update regarding the transition of payments collected by the Department of Wildlife, Fisheries and Parks' new Parks Reservation System to the state's Standard Payment Process. The two vendors are meeting to discuss and plans are underway.

Ms. Tina Wells presented the Portal Highlights and Current Projects portion of the EOC reports:






- In April, Tyler launched the Medical Cannabis OnTheGo mobile inspection platform which enables agency inspectors to perform electronic inspections on businesses. *Note: Projects done in support of the Medical Cannabis Program are done under a separate contract and are not a part of the state's overall program.*
- Tyler and the Mississippi State Department of Health (MSDH) kicked off a transformative data portal project for the Mississippi Medical Cannabis Program. The Cannabis Licensing Insights and Transparency Portal will provide increased visibility into key cannabis program outcomes.
- Tyler partnered with the Mississippi Museum of Natural Science (MMNS) to offer online camp registrations and payments for the various summer camp sessions available to students. Since its launch, Tyler has processed over \$185,000 in revenue for MMNS at no cost to the agency. Tyler has been in discussions with the Mississippi Department of

Mental Health (MDMH) to develop a mobile application that will allow the agency to provide useful mental health information to Mississippians affected by mental illness.

- In April, Tyler met with the Mississippi Secretary of State's office to discuss a redesign of their Tackle the Tape website. The goal of the redesign is to create a more interactive and modern website. The custom site will be built on the Drupal CMS and allow SOS to easily update and maintain initiative-related content.
- MDWFP's major hunting seasons for the fiscal year opened in October with White-Tailed Deer and culminated with Spring Turkey's close on May 1. During this period, Tyler processed more than 150,000 successful online license transactions through the self-developed Customer Portal, which accounted for nearly \$13M in revenue for the agency.
- Tyler worked with MDWFP and the Department of Marine Resources (DMR) to develop two saltwater fishing privileges for Louisiana residents. The new privileges were successfully released on May 1st and will help attract anglers to Mississippi.
- Tyler met with the Mississippi Law Enforcement Officers' Training Academy (MLEOTA) to discuss a comprehensive solution for officers in training to access and make payments for an array of MLEOTA services.
- In May, the Mississippi State Hospital (MSH) and Tyler unveiled the new website for the Forensic Service Department. The template website was provided at no cost to the agency, saving them approximately \$15,000 in design and development costs.
- Several of Mississippi's eGovernment services were recently recognized with national awards:
  - Hermes Platinum Award - [MEMA Mobile App](#)
  - Hermes Gold Award - [Department of Child Protective Services Website](#)
  - Hermes Honorable Mention – [ms.gov](#)
  - Communicator Award of Excellence, Websites - Government – [MISSI](#)
- Tyler and the Mississippi Department of Information Technology Services (ITS) launched the next generation ms.gov. This is a re-imagined Citizen Portal that features personalized account creation based on government needs and interests.
- Tyler and the Mississippi Department of Corrections (MDOC) launched a new website to replace the agency's existing SharePoint site. Built on the Drupal platform, the site has a modern style and a user-driven navigation based on the visitor's connection with MDOC.
- Tyler and the Mississippi Board of Pharmacy launched a new website for the agency's Prescription Monitoring Program. Designed with a focus on navigation, the custom site guides users to program metrics and resources. The website allows for quarterly data to be easily updated by the agency and the Drupal CMS provides a single platform for the Board to manage their website presence.

Ms. Wells presented the fiscal reports covering activities since the last meeting.

Ms. Wells discussed the status of projects in development and presented the following projects for Prioritization Approval:

PROJECT 	AGENCY 	TYPE OF SERVICE 	FUNDING MODEL 	SCORE 
<a href="#">FFLSP Payment Processing</a>	Agriculture and Commerce, Department of	Payment Only	Self-Funded	12
<a href="#">Maternal Assistance Program Custom Website</a>	Attorney General, State of Mississippi	Website	T&M	16
<a href="#">MDAH Museum Payments and Point of Sale</a>	Archives and History, Mississippi Department of	Application	Hybrid	19
<a href="#">No-Call List Mobile Application</a>	Attorney General, State of Mississippi	Mobile	T&M	19

Mr. David Johnson entertained a motion to approve the project queue. Mr. Mickey Yates moved that the projects presented for prioritization and approval be approved. The motion was seconded by Ms. Brandi King. The motion passed with none opposed.

Ms. Wells presented an overview of the Government Experience Award Submission which focused on customer experience channels. This year's submission features the My Mississippi personalized experience platform.

Mr. David Campbell presented an overview of the portal security posture and infrastructure. Uptime for calendar year 2022 was 99.78%. The next disaster recovery exercise is slated for the 3<sup>rd</sup> quarter of 2023. Mr. Campbell reported that all security patches are up to date.

Ms. Dana Wilson gave a special presentation entitled Tyler Technologies | Connecting Communities which gave an overview of the company's focus and capabilities.

Ms. Wells presented a request for an alternate funding model for Archives and History Museum Payments with the fee to be 3.5% for point-of-sale payments. Mr. Clay Johnston made a motion to approve the request as presented. Mr. Mickey Yates seconded, and the motion carried with none opposed.

Ms. Murray gave an update on PCI Compliance Program. ITS and DFA attended a demonstration of Tyler's One Trust PCI Compliance tool and agree that it will meet the State's needs. The next step is to audit user accounts and migrate agency accounts from the previous systems. When that work is finished, we will schedule the go-live. ITS and DFA will work to devise a plan for agencies operating outside the Tyler solution.

Ms. Murray gave the Committee an overview of the meeting schedule for FY 2024. The schedule was acknowledged by the committee.

The next meeting is scheduled for August 15, 2023.

Mr. Clay Johnston made a motion that the meeting be adjourned. Mr. Mickey Yates seconded, and the motion was approved with none opposed. The meeting was adjourned.

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David Johnson, Chair

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Clay Johnston, Vice-Chair