COMMITTEE MEMBERS PRESENT:
MS Department of Information Technology Services	David Johnson, Chair
MS Department of Revenue	Mickey Yates, Vice-Chair
MS Department of Finance and Administration	Brandi King
MS Department of Public Safety	Clay Johnston
MS Office of the State Auditor	Tom Chain

OTHERS PRESENT:
MS Department of Information Technology Services	Nita Caylor
MS Department of Information Technology Services	Stephanie Hedgepeth
MS Department of Information Technology Services	Tommy Goodwin
MS Department of Information Technology Services	Kevin Gray
MS Department of Information Technology Services	Renee Murray
MS Department of Information Technology Services	Steve Patterson
MS Office of the Secretary of State	Daniel Jordan
NIC Mississippi	Thomas Allen
NIC Mississippi	David Campbell
NIC Mississippi	Drew Levanway
NIC Mississippi	Esther Turner
NIC Mississippi	Tina Wells
Office of the State Treasurer	Kurt Turner
The Clay Firm	Karen Newman

Mr. David Johnson called the meeting to order.

Mr. David Johnson called for a motion to approve the minutes of the December 13, 2022 meeting if no changes were needed. Mr. Clay Johnston made the motion to accept the minutes as presented. The motion was seconded by Ms. Brandi King and passed with none opposed.

Ms. Renée Murray notified the committee of a letter from the Mississippi Department of Wildlife, Fisheries, and Parks (MDWFP) dated February 10, 2023, notifying the Committee of a change to the payment processing waiver granted at the Committee's December 13, 2022 meeting. MDWFP was unable to come to contract terms with WorldPay and has identified CyberSource as a replacement vendor. No Committee action was needed.

Mr. Drew Levanway presented the Portal Highlights and Current Projects portion of the EOC reports:

- The NIC and Tyler brands have successfully merged and all activities will now be carried forward under the Tyler Technologies brand.
- Tyler will provide payment processing services to the Mississippi Department of Agriculture and Commerce (MDAC) for the Boll Weevil Management Program. This will be Tyler's 14th service for the agency.
- In December, Mississippi's Official Website, ms.gov, and the Mississippi Department of Public Safety's Driver Service Bureau website were named Silver award winners in the

2022 w3 Awards competition. The w3 Awards is a competition that celebrates digital excellence by honoring outstanding websites, mobile apps, social media, and podcasts.

- Tyler and the Mississippi Army National Guard (MSARNG) met to discuss website hosting solutions for the agency's existing website, as the hosting was set to expire at the end of 2022. Tyler launched a new site in under two months at no cost to the agency using the Magnolia template platform and provided a $15,000+ cost-savings value for MSARNG.
- The Mississippi Board of Nursing's biennial license renewal for registered nurses took place from September through December 2022. During this period, Tyler securely processed nearly 58,000 transactions across 26 payment types and generated more than $6M in revenue for MSBN.
- Tyler Technologies simultaneously launched two new online applications in partnership with the Mississippi Department of Corrections (MDOC). The Report Fear of Life application allows users to report a threat to an inmate, another person, or themselves. The Report Complaint of Extortion application collects reports of coercive phone calls, their frequency, and caller identity. The Report Fear of Life and Report Complaint of Extortion applications are provided at no cost to MDOC with a $30,000 cost-savings value.
- Tyler met with Mississippi State Hospital Division of Forensic Services to discuss a new template website. Built using the Magnolia template, the new website will combine a modern front-end design with an intuitive and easy-to-use content management system. This will be the first website for the division.
- This month saw the second annual opening of the Non-Resident Turkey Draw for MDWFP public lands. In January alone, there was an 85% increase in applications over the same period in 2022.
- On January 16, Tyler launched payment processing for the Mississippi Department of Education's new Mississippi Educator Career Continuum Archive (MECCA) system as part of a shift to a more efficient experience for educators. Educators can now request and pay for a duplicate copy of a license online. Under the self-funded model, MDE saw a cost avoidance of more than $10,000 in payment processing management and development costs
- In January, Tyler met with the Public Employees' Retirement System of Mississippi (PERS) to discuss an online user portal. Currently, the agency services over 300,000 State employees and approximately 850 employers. This system would allow employees and employers to manage benefits and claims via an online platform, reducing the need for face-to-face interaction.
- The Mississippi State Department of Health (MSDH) Division of Radiological Health met with Tyler in January to discuss inspection and payment solutions for their yearly X-Ray Machine Inspection Process. The agency is responsible for conducting approximately 3,000 inspections each year. Implementing an online process will create more efficient workflows, decreasing the current paper-based processes. The agency is discussing utilizing Tyler's payment processing services to charge for their inspection services, which will result in approximately $75,000 of additional revenue for MSDH

Mr. Levanway gave a demonstration of ChatGPT and discussed implications of using the technology.

Mr. Levanway presented the fiscal reports covering activities since the last meeting.

Mr. Levanway presented the following projects for Prioritization Approval:

PROJECT	AGENCY	TYPE OF SERVICE	FUNDING MODEL	SCORE
Boll Weevil Management Program Payment Processing	Agriculture and Commerce, Department of	Payment Only	Self-Funded	13
Athletic Commission Event Permit Application	Athletic Commission (Boxing), Mississippi	Application	Self-Funded	9
Athletic Commission Combatant Application	Athletic Commission (Boxing), Mississippi	Application	Self-Funded	9
Victim Notification Request System	Corrections, Department	Application	No Cost	6
Job Application	Corrections, Department	Application	No Cost	7
Report Contraband Application	Corrections, Department	Application	No Cost	6
DVS Feedback Online Form	Corrections, Department	Application	No Cost	7
Report PREA Incident Online Form	Corrections, Department	Application	No Cost	6
Determination of Reviewability (DR) Application	Health, Department of	Application	Self-Funded	8
Single Specialty Ambulatory Surgery Facility Application for Determination of Non-Reviewability	Health, Department of	Application	Self-Funded	8
Six Month Extension (SME) Request	Health, Department of	Application	Self-Funded	8
Change of Ownership (CHOWs) Application	Health, Department of	Application	Self-Funded	8
Transfer of a Home Health Agency	Health, Department of	Application	Self-Funded	8
Certificate of Need Application (CON)	Health, Department of	Application	Self-Funded	8
Certificate of Need Application (CON) - Cost Overrun or Amendment	Health, Department of	Application	Self-Funded	8
MSDH PIP Conference Template Website	Health, Department of	Website	No Cost	13
MSDH PIP Conference Registration Application	Health, Department of	Application	Self-Funded	10
Public Safety Summit Template Website	Public Safety, Department of	Website	No Cost	10
Public Safety Summit Online Form and Payment	Public Safety, Department of	Application	Self-Funded	10
DOR ABC Mobile Application	Revenue, Department of	Mobile	T&M	14

Mr. David Johnson entertained a motion to approve the project queue. Mr. Mickey Yates moved that the projects presented for prioritization and approval be approved. The motion was seconded by Mr. Clay Johnston. The motion passed with none opposed.

Mr. David Campbell gave an update on the program's infrastructure and security posture, reporting an uptime of 99.90% for the FYTD. Tyler is now forecasting Q3 of 2023 for complete migration to the Drupal platform. Tyler and ITS continue to work issues with complete failover and have scheduled Disaster Recovery exercises to identify any remaining issues. All patches are up to date.

Mr. Levanway and Ms. Murray provided an update on Payment Card Industry (PCI) compliance activities and upcoming plans. Tyler Technologies will demonstrate the new PCI Compliance tool in March to be followed by agency training and outreach.

Mr. Levanway presented an update on the Tyler acquisition and noted several opportunities to bring Tyer products forward for several agencies and local governments.

Finally, Mr. Levanway provided the annual walkthrough of the queue scoring methodology. The methodology continues to serve the program well.

The next meeting is scheduled for April 18, 2023 at 1:30 pm.

Mr. Mickey Yates made a motion that the meeting be adjourned. Mr. Clay Johnston seconded, and the motion was approved with none opposed. The meeting was adjourned.

David C Johnson
David C Johnson (Jun 23, 2023 16:44 CDT)

Mickey Yates

David Johnson, Chair   Mickey Yates, Vice-Chair