

MINUTES OF THE
MISSISSIPPI ELECTRONIC GOVERNMENT OVERSIGHT COMMITTEE
APRIL 18, 2023

COMMITTEE MEMBERS PRESENT:

MS Department of Information Technology Services	David Johnson, Chair
MS Department of Revenue	Mickey Yates, Vice-Chair
MS Department of Finance and Administration	Brandi King
MS Department of Public Safety	Clay Johnston
MS Office of the Secretary of State	Daniel Jordan
MS Office of the State Auditor	Tom Chain

OTHERS PRESENT:

MS Department of Information Technology Services	Stephanie Hedgepeth
MS Department of Information Technology Services	Tommy Goodwin
MS Department of Information Technology Services	Kevin Gray
MS Department of Information Technology Services	Renee Murray
MS Department of Information Technology Services	Steve Patterson
MS Office of the Secretary of State	Wilton Lovett
MS Office of the State Treasurer	Kurt Turner
Tyler Mississippi	Thomas Allen
Tyler Mississippi	David Campbell
Tyler Mississippi	Drew Levanway
Tyler Mississippi	Esther Turner
Tyler Mississippi	Tina Wells
The Clay Firm	Karen Newman

Mr. David Johnson called the meeting to order.

Mr. David Johnson called for a motion to approve the minutes of the February 21, 2023 meeting if no changes were needed. Mr. Mickey Yates made the motion to accept the minutes as presented. The motion was seconded by Mr. Tom Chain and passed with none opposed.

Mr. Drew Levanway presented the Portal Highlights and Current Projects portion of the EOC reports:

- Tyler and the Mississippi Department of Rehabilitation Services (MDRS) launched a new website. Built on the Drupal platform, the custom website is designed with a focus on accessibility to guide visitors to essential resources.
- In February, Tyler met with the Office of the Mississippi State Treasurer regarding electronic payments for Unclaimed Property Reporting. The new electronic payment system will manage business submissions and remittances for property in which an owner or heir has not been located.
- In February, Tyler met with the Health Planning & Research Development division of the Mississippi State Department of Health (MSDH) to discuss electronic solutions for the department's Certificate of Need process. The suite of seven applications will allow online submission and payment from health facilities planning to renovate or expand an existing

facility or those looking to establish new facilities. The new applications will replace existing paper-based processes.

- Tyler partnered with the Mississippi Emergency Management Agency (MEMA) to create a new user-friendly mobile app that helps Mississippians stay informed before, during, and after a severe weather event or disaster. The free app is available to download on Apple and Android devices. In the first 2 months since launch, the app was downloaded over 7,200 times.
- Tyler and the Mississippi Department of Wildlife, Fisheries and Parks (MDWFP) worked together to develop a special permit draw for the Pelahatchie Bay Special Alligator Season. This is the first time the protected area will be open for public hunting since Mississippi began recreational alligator hunting in 2005. Over the eight-day application period, 953 initial and 724 secondary applications were submitted.
- Mississippi's Official Website, www.ms.gov, was named a Gold Muse Creative Award winner. This is ms.gov's third consecutive Muse win and first Gold award.
- In conjunction with MDWFP, Tyler launched a new point-of-sale (POS) system for the agency's Shooting Ranges using the Recreation Dynamics platform. In the first month since launch, MDWFP processed more than \$38,000 in sales through the new POS system.
- In March, the Office of Inspector General of the Mississippi Department of Human Services (MDHS) launched a Tyler QuickPay Invoicing app to allow for the electronic billing of over-allocated SNAP benefits. Previously a paper-based process, the QuickPay application allows MDHS to distribute invoices to their users, either individually or through a batch process, and conveniently collect those payments online.
- Tyler launched a website for Mississippi's Department of Public Safety (DPS) to support the agency's first annual Public Safety Summit. Using the Magnolia Template, Tyler provided DPS with a no-cost solution for informing attendees of event details, providing contact and sponsorship information, and facilitating online registration. Quickly following was the launch of an online registration form built using the enterprise application, Apennine, which allows users to fill out a custom registration form and pay their \$300 registration fee. These new DPS solutions grows the partnership with Tyler to 28 total services.
- The Mississippi State Department of Health (MSDH) contacted Tyler in February with a request to rapidly develop a website and registration application for the agency's Partners in Preparedness (PIP) Conference. Through the use of the Magnolia Template and low-code application building platform, AppEngine, both the website and the registration app were launched within 30 days of the project initiation and provided \$45,000 in cost savings to the agency.
- Tyler met with the Pearl River Valley Water Supply District (PRVWSD) to discuss their website conversion from the SharePoint platform to the Content Management System that is now being utilized, Drupal. Through this conversation, the agency expressed a need for a newly designed, custom site. Tyler is currently working alongside the agency to define project requirements and produce a project plan for the agency's approval.
- Tyler recently met with the Mississippi Department of Rehabilitation Services (MDRS) to discuss an online application for users to request services from the Office of Special Disability Programs. Currently a manual paper process, the application will be built using Tyler's AccessGov platform and will allow users to quickly and easily apply for services online.
- Last month, Tyler launched a new website for the East Mississippi State Hospital. The Magnolia Template website was provided at no-cost to the agency, creating a savings of approximately \$15,000 in design and development costs.

Mr. Levanway presented the fiscal reports covering activities since the last meeting and fiscal year-to-date transactional metrics.

Mr. Levanway discussed the status of projects in development and presented the following projects for Prioritization Approval:

PROJECT	AGENCY	TYPE OF SERVICE	FUNDING MODEL	SCORE
Treasury Unclaimed Property Payment Processing	Treasurer, Mississippi Office of the State	Payment Only	Self-Funded	16
PRVWSD Custom Website	Pearl River Valley Water Supply District	Website	T&M	13
MDMR Oyster Lease Program Payment Processing	Marine Resources, Department of	Payment Only	Self-Funded	12
Forensic Services Evaluation Search	State Hospital, Mississippi	Custom	T&M	11
Tackle the Tape Website	Secretary of State	Website	T&M	8

Mr. David Johnson entertained a motion to approve the project queue. Mr. Clay Johnston moved that the projects presented for prioritization and approval be approved. The motion was seconded by Mr. Mickey Yates. The motion passed with none opposed.

Mr. Levanway presented plans for enhancements to Mississippi.gov that will be launched in the coming weeks. Changes represent an evolution of the Citizen Portal introduced in 2022. The most significant change is the addition of the Personal Assistant for Government which allows citizens to create a personalized account, tailored to making it easier to interact with government.

Ms. Renée Murray reported that the launch of the new Parks Reservation System for the MDWFP was delayed. The vendors have met and started planning for integration of the new system with the State's payment processing solution. MDWFP will attend the next EOC meeting to update the Committee.

Mr. Johnson entertained nominations for someone to serve as Chair of the Committee for the next 12 months. Mr. Mickey Yates nominated Mr. David Johnson. There being no other nominations, Mr. Johnson was elected unanimously. Mr. Johnson opened the floor for nominations for an individual to serve as Vice Chair. Mr. Mickey Yates nominated Mr. Clay Johnston. There being no other nominations, Mr. Yates was elected unanimously.

The next meeting is scheduled for Tuesday, June 20, 2023 and will be held in person in the ITS Board Room at 3771 Eastwood Drive.

Mr. Clay Johnston made a motion that the meeting be adjourned. Mr. Mickey Yates seconded, and the motion was approved with none opposed. The meeting was adjourned.

David C Johnson

David C Johnson (Jun 27, 2023 15:32 CDT)

David Johnson, Chair

Mickey Yates

Mickey Yates, Vice-Chair